GENERAL MERCHANDISE
RETURN POLICY
KEEP YOUR RECEIPT

All returns must be accompanied with a receipt

- General Merchandise is returnable within 2 weeks from the date of purchase
- Clearance and final sale items are non-returnable.
- Special order merchandise not regularly stocked by the store is non-returnable.
- Electronic items are returnable within 2 weeks if packaging remains unopened or if the item is defective
- Academic regalia is non-returnable

TEXTBOOK
RETURN POLICY KEEP YOUR RECEIPT

All returns must be accompanied with a receipt

- Textbooks and inactivated eBooks may be returned within 3 days of purchase during the return period only
- The return and add/drop period begins on the first day of class and ends two weeks from the start of class.
- All returns due to add/drop can be returned until the last day of the add/drop period--must show proof of the schedule change.
- All returns must be in original condition as sold. Shrink wrap must be intact and software access codes cannot be revealed. eBooks which have been activated are non-returnable.
- Textbook returns will not be accepted after the add/drop period/Textbooks purchased after the add/drop period are non-returnable

PITT-Greensburg Bookstore
112 Chambers Hall
(724) 836-9928

All returns will be refunded in the same tender in which they were purchased.