

Pitt-Greensburg Channel Lineup

3.1	Weather Channel	5.7	USA	8.5	HGTV
3.2	KDKA – CBS	5.8	FX	8.6	Travel Channel
3.3	WTAE – ABC	6.1	TNT	8.7	Food Network
3.4	WPGH – FOX	6.2	TBS	8.8	TLC
3.5	WPXI – NBC	6.3	Fox Movie Channel	9.1	Animal Planet
3.6	WPCW – CW	6.4	Lifetime	9.2	National Geographic
3.7	WPMY – My Network TV	6.5	AMC	9.3	Tru-TV
3.8	WQED – PBS	6.6	A&E	9.4	Science Channel
4.1	ESPN	6.7	Bravo	9.5	SyFy
4.2	ESPN 2	6.8	TV Land	9.6	BBC America
4.3	ESPN NEWS	7.1	MTV	9.7	Game Show Network
4.4	ESPN U	7.2	MTV2	9.8	CNN
4.5	ESPN CLASIC	7.3	CMT	10.1	Fox News
4.6	ROOT Sports	7.4	BET	10.2	CNN Headline News
4.7	NBC Sports Network	7.5	VH1	10.3	CSPAN
4.8	Fox Soccer Channel	7.6	Fuse	10.4	NFL (fall) / NHL (spring)
5.1	Spike TV	7.7	IFC	16.1	KDKA – CBS HD
5.2	Nickelodeon	7.8	LOGO	16.2	WTAE – ABC HD
5.3	Disney	8.1	Oxygen	17.1	WPGH – FOX HD
5.4	Cartoon Network	8.2	E! Entertainment	17.2	WPXI – NBC HD
5.5	ABC Family	8.3	Discovery	18.1	ESPN HD
5.6	Comedy Central	8.4	History	18.2	ROOT Sports HD



SPORTS



LOCAL



NEWS



MUSIC

Programming guide available at www.zap2it.com

Pitt-Greensburg Cable FAQs

What equipment do I need to watch cable TV on campus?

- ✓ Digital TV w/ QAM digital tuner
- ✓ Coaxial cable

Your TV set must have a **QAM digital tuner** in order to view the digital signal. TVs that have a “flat screen” or are “HD ready” may not have a QAM tuner, so please check the manual.

I want to purchase a new TV. Are there any models I should avoid?

If you are considering purchasing a new TV, we recommend that you **NOT** purchase models listed on Campus Televideo’s FAQ page: <http://campustelevideo.com/customercenter/#faq>

If you have one of the models and are experiencing problems, you can resolve the issue by purchasing a converter box (please see the next section to learn more about converter boxes).

How do I make my older TV work on the school’s digital cable system?

If you have an older analog television, you will need to purchase a Technicolor Set-Top Box Model DCI401 converter box. For more information or to purchase a box online, please visit the following website: <http://campustelevideo.com/customercenter/#faq>.

How do I program channels into my TV?

The steps for programming TV sets vary with each manufacturer and model. Please refer to your TV’s manual for more specific instructions. In general, the procedure is as follows:

- Step 1: Press the “Menu” Button
- Step 2: Select “Set-Up”
- Step 3: Select “Antenna” then “Cable”
- Step 4: Select “Auto Program/Auto Tune” then “OK”

The scan may take a between 20 - 45 minutes to complete. If you are having trouble programming your television, please contact the Housing Office at upglivin@pitt.edu.

How do I view programs in high definition?

To view high definition (HD) programs, you must have an HD television set. Next, you must be viewing one of the following HD channels:

- 16.1 KDKA – CBS
- 16.2 WTAE – ABC
- 17.1 WPGH – FOX
- 17.2 WPXI – NBC
- 18.1 ESPN
- 18.2 ROOT Sports

Finally, the program you are viewing must be broadcasted in HD. Some networks may show classic content in a standard definition format. Please remember that HD cannot be viewed if you are using a converter box.

I don't see a channel I want. Can I order it?

Students cannot order a specific channel for their room only. However, residents are able to request changes to the lineup for the entire campus. Resident Student Council (RSC) makes recommendations for changes to the channel lineup each term. If you have a request that you would like to make, please contact an RSC representative. Not all channels are available through our cable service provider.

How do I report problems with my cable service?

Problems with the cable service should be reported by submitting an online [Facilities Request](#). A member of the staff will help you resolve the issue if possible or report it to the appropriate person for action.