

HEALTH CENTER

I. Overview

1. Name of Activity Area: Pitt-Greensburg Health Center
2. Name of Activity Area Lead: Pam Freger, Director of Health Center
3. Name of individual submitting Activity Area Plan: Pam Freger
4. Date of submission: 8/26/20
5. Revision of a previously approved Activity Area Plan? No
6. Summary of the critical pieces of the Plan.
 - a. Under Elevated and Guarded Postures, Health Center open by appointment only.
 - b. All appointments prescreened.
 - c. Telehealth and phone consultations preferred in all postures.
7. As the lead of this activity area, I hereby confirm that the Health Center will commit to following the University's Health Standards and Guidelines and Personnel Standards and Guidelines in particular, while on campus, I will:
 - a. Wear face coverings in the presence of others, and as I enter and leave buildings.
 - b. Adhere to all physical distancing, safety, and hygiene requirements.
 - c. Use barriers or maintain 6' of physical distance when engaging with others.
 - d. Clean my personal and office spaces at the beginning and end of work periods.

II. Functions in Each Operational Posture

1. High Risk Posture

A. Function

1. Health Center closed. Telehealth appointments and physician consults are available 9:00 a.m. to 4:30 p.m. Monday through Friday.

B. Operations

1. Website updated with current COVID-19 information and Center operations.
2. Telehealth sessions led by Nurse.
3. Only Nurse is permitted in Health Center.
4. Self-Care Center and waiting room closed.
5. Health Records need to be faxed to 724-836-9947 or mailed to 216 Chambers Hall.
6. Plexiglass installed at all patient facing areas.
7. Appropriate patient signage implemented.
 1. Face coverings required.
 2. 6' Physical distancing.
 3. Good hygiene/handwashing practices.
4. Cleaning
 - a. Center cleaned each business day.

b. Disinfecting wipes utilized throughout the day.

C. Staffing

1. No appointment permitted.
2. Staff and Contact Tracing training completed.
3. Daily completion of health self-attestation form.
4. Hours may be reassessed based on demand.
5. Follow all University Health Standards and Guidelines.

2. *Elevated Risk Posture*

A. Function

1. Health Center is open by appointment only. Telehealth and in-person appointments and physician consults are available 9:00 a.m. to 4:30 p.m. Monday through Friday.

B. Operations

1. Website updated with current COVID-19 information and Center operations.
2. Telehealth sessions led by Nurse.
3. No more than 1 patient and Nurse permitted in Health Center at one time, except Thursday mornings when Physician and Nursing Student may be present.
4. Self-Care Center closed during business hours. Opens at 5:30 p.m. Monday through Friday and all day on weekends.
5. Waiting Room limited to appointments only.
6. Plexiglass installed at all patient facing areas.
7. Health Records need to be faxed to 724-836-9947 or mailed to 216 Chambers.
8. Appropriate patient signage implemented.
 - a. Face coverings required.
 - b. 6' Physical distancing.
 - c. Good hygiene/handwashing practices.
9. Cleaning
 - a. All areas cleaned after each patient.
 - b. Center cleaned each day.
 - c. Disinfecting wipes utilized as recommended.

C. Staffing

1. Hours may be reassessed based on demand.
2. Appointments staggered. No more than patient, Nurse and Physician in Center at one time.

3. Staff and Contact Tracing training completed.
4. Daily completion of health self-attestation form.
5. Follow all University Health Standards and Guidelines.

3. *Guarded Risk Posture*

A. Function

1. Health Center is open 9:00 a.m. to 5:00 p.m. Monday through Friday by appointment. Telehealth and physician consults are available.

B. Operations

1. Website updated with current COVID-19 information and Center operations.
2. Telehealth sessions led by Nurse.
3. No more than 3 people and Nurse permitted in Health Center at one time.
4. Waiting room limited to appointments only.
5. Plexiglass installed at all patient facing areas.
6. Health Records need to be faxed to 724-836-7907 or mailed to 216 Chambers.
7. Signage updated in accordance with the University's Standards and Guidelines.
 - a. No walk-ins. By appointment only.
 - b. Patients prescreened and temperature checked before appointment.
 - c. Face coverings required.
 - d. Maintain 6' physical distancing.
 - e. Modified Center hours.
 - f. Maintain occupancy limits.
 - g. Good hygiene/handwashing practices.
8. Self-Care Center closed during business hours. Opens at 5:30 p.m. Monday through Friday and open all day on weekends.
9. Cleaning
 - a. Areas cleaned after each patient.
 - b. Center cleaned each business day.
 - c. Disinfecting wipes utilized.
10. Appointments staggered with no more than 4 people (Nurse, patient, Physician and Nursing Student) in Center at one time.

C. Staffing

1. Staff and Contact Tracing training completed.
2. Health self-attestation form completed Daily.
3. Hours may be modified based on demand.
4. Follow all University Health Standards and Guidelines.

I. Transitions between Operational Postures

As the environment shifts, the University's Senior Leadership Team will make determinations about when the University's operational posture must also shift to either more or less restricted.

As risk levels decline:

1. Shift from High Risk Posture to Elevated Risk Posture
 - a. We will begin seeing patients by appointment only. Limit to 4 people in Center at one time.
 - b. Self-care and waiting Room open.
2. Shift from Elevated Risk Posture to Guarded Risk Posture
 - a. We will notify students by email, signage and on website.

As risk levels increase:

3. Shift from Guarded Risk Posture to Elevated Risk Posture
 - a. Students notified by email, signage and on website.
4. Shift from Elevated Risk Posture to High Risk Posture
 - a. Health Center closed.
 - b. We will only service patients via Telehealth or phone consults.
 - c. Students notified by email and on website.
5. As risk levels decline from elevated to guarded, will begin seeing patients in person by appointment in the Center. As risk levels increase, we will shift to seeing patients via telehealth appointments only. We will notify students, parents and staff by email and on website.

II. Stakeholder Outreach

1. The Health Center's main stakeholders are students. Additional stakeholders are parents and staff. We will post information about operations on website and via email for students, parents and staff. If in-person appointments need to be rescheduled to telehealth, students will be contacted individually.

III. Monitoring and Amendment

The Director of the Health Center is responsible for monitoring compliance with their activity area plan. Any revisions to the plan must be approved by the Greensburg campus President and the Provost and Senior Vice Chancellor.