INTERNSHIP SPOTLIGHT

Justin Campbell

Graduation Semester & Year: Spring 2020
Semester & Year of Internship: Summer 2019
Major: Information Technology
Minor: Psychology

Hometown: Greensburg, PA

Hobbies: Snowboarding, Running, Golf
Campus Activities: Soccer
Future Plans/Career Goals: Systems Administrator

- Internship (company/your title):
  Technimark LLC., Information Technology Intern

- How did you find your internship?
  UPG Career Services Email

- What were your duties?
  Completing general help desk support while monitoring a healthcare plastics manufacturing information system and configuring new workstations on the system.

- How many hours per week were you at your internship site?
  ~40

- What did you enjoy most about your internship?
  How free I was to be able to complete tasks that I would in a real IT situation. They allowed me to help customers work through issues and configure new hardware and software by myself.

- What was the most difficult aspect of the internship?
  Following and understanding IT standards and procedures while fixing issues in your own way.

- How did your experience at UPG and in the Information Technology department prepare you for your internship?
  Not a lot of experience I had prepared me for the hands-on aspect of IT that I really had at my internship. Most of the things that were focused on were small and minor details of the larger picture.

- How has your internship prepared you for a career?
  It has showed me what I would like to do with my future career but at the same time showing me what I do not want to do. It acted as a real world job rather than an internship which has prepared me for after graduation.

- What recommendations do you have for other students about doing an internship?
  Take your time when looking for an internship and look for your best option rather than just jumping into one.

☐ JC

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