INTERNSHIP SPOTLIGHT

Nathan Tellinghuisen

Graduation Semester & Year: Fall 2019
Semester & Year of Internship: Summer 2019
Major: Information Technology
Minor: None
Hometown: Jamestown, NY

Hobbies: Mountain biking, kayaking, computer games
Campus Activities: None

• Internship (company/your title):
  CCL Technologies / Tech Support

• How did you find your internship?
  Handshake (University of Pittsburgh online job posting system)

• What were your duties?
  Format and configure Chromebooks, iPads, iMacs, manage network servers to include adding and deleting users, setting up e-mail accounts, registering Apple products on the network, configuring Wi-Fi access points.

• How many hours per week were you at your internship site?
  40 hours per week

• What did you enjoy most about your internship?
  Learning how to configure and reload Apple products and applying what I have learned in the Military and from school.

• What was the most difficult aspect of the internship?
  Learning how to use and configure Apple products and also learning how to configure Juniper routers and switches.

• How did your experience at UPG and in the Information Technology department prepare you for your internship?
  I already had over fifteen years of IT experience I gained while in the military so UPG and the classes I have taken were great refreshers on information I may have forgotten for not using it.

• How has your internship prepared you for a career?
  Gave me practical experience in what tech support for a school district entails.

• What recommendations do you have for other students about doing an internship?
  Just do it, absorb as much information as you can, don’t be afraid to step up to difficult tasks, and most of all have fun!

☐ By checking this box (or initialing next to it) and emailing this document to the campus Internship Coordinator, I give permission to University of Pittsburgh Greensburg to utilize this document along with the photo provided in media publications such as the UPG website, campus bulletin boards, and additional media outlets.