

INTERNSHIP SPOTLIGHT

Andrew Manski

Graduation Semester & Year: 2027

Semester & Year of Internship: Summer 2025

Major: Information Technology

Minor: Computer Science

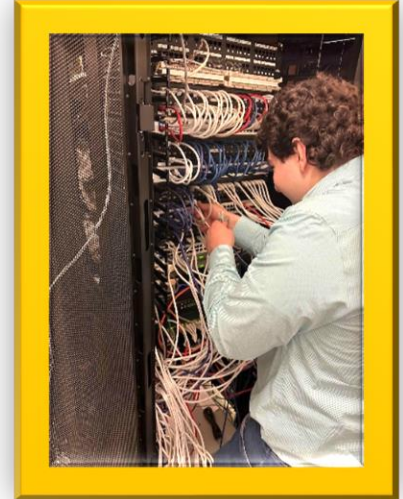
Concentration: Cybersecurity

Hometown: Irwin, PA

Hobbies: Home labs, Camping, and Cycling

Campus Activities: IT Club and walking around campus

Future Plans/Career Goals: My current scholarly goals are to have a strong understanding of medium to large sized companies' network demands to ensure they have a strong and protected network.



My personal goals are to see the milky way in a dark park both times I've tried it's been a full moon so it's too bright! Another goal of mine is to backpack around the Lehigh Gorge which is around Jim Thrope and it's a beautiful area!

- **Internship (company/your title):**

Levin's Furniture/IT Intern

- **How did you find your internship?**

Google

- **What were your duties?**

- Resolved Tier 1 and Tier 2 support tickets related to workstations, phones, printers, organizational units (OUs), group policies and third-party providers.
- Researched and designed automation solutions for employee onboarding and offboarding processes.
- Wrote several internal policies and troubleshooting guides for employees about MFAs, Password Requirements, and Enrollment of Android devices.
- Collaborated with IT leadership to research Intune, create secure images, and implement tighter network restrictions.
- Traveled to various store locations to deploy and install hardware including laptops, PCs, phones, and network equipment.
- Created and standardized secure, in-depth images for a faster and more stable deployment of laptops, PCs, and tablets.

- **How many hours per week were you at your internship site?**

15 hours a week during school, 40 hours a week during the summer.

- **What did you enjoy most about your internship?**

My boss and coworkers were super friendly and nice.

- **What was the most difficult aspect of the internship?**

Feeling like you know absolutely nothing, which is good because at least in the field of IT no company is a 1:1 like shown in class or certifications, so you have to be ready to ask a lot of questions even if you feel they are stupid, which they're probably not.

- **How did your experience at UPG and within your major prepare you for your internship?**

It allowed me to be ready to learn anything and have an open-dedicated mind to learning new concepts.

- **How has your internship prepared you for a career?**

Greatly, I would even go out on the limb and say that it was more beneficial than my experiences in college as the internship so long as you were willing to soak up information there allows more for you to learn.

- **What recommendations do you have for other students about doing an internship?**

Don't be shy, talk to your coworkers and boss. They enjoy your company and don't feel stupid for asking questions.

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