INTERNSHIP SPOTLIGHT

Brady Kingston

Graduation Year: 2020

Semester & Year of Internship: Summer of 2019

Major: Business/Management

Minor: None

Hometown: Tionesta, PA

Hobbies: Basketball, weight lifting, hunting/fishing, and adventuring

Campus Activities: Varsity basketball

Future Plans/Career Goals: To become a manager at a great and growing company or to start my own career path as an entrepreneur, and to be the best man I can and be a leader in my work, community and my family.

Internship (company/your title):

Enterprise rent a car in Greensburg Pa/ Management Trainee Intern

How did you find your internship?

Monroeville Convention Center job fair (WestPACS) and at UPG's Career Services Office

What were your duties?

I would write contracts for rental cars that were retail, corporate, dealership, and insurance accounts, and did returns on the cars as well. I would answer phone calls and make callbacks to customers regarding, payment, regarding writing the contract, and anything that the customer needed. I also washed cars, picked up customers, delivered cars and drove nice cars.

How many hours per week were you at your internship site?

On the average I would work around 45 hours per week

What did you enjoy most about your internship?

The team that I worked with was amazing had a positive and uplifting spirit in the office, and also, I enjoyed getting to see in my own hands how a business is ran.

What was the most difficult aspect of the internship?

Working in retail is hard especially with some difficult customers but you learn how to make them happier when they leave compared to when they arrived, and also forecasting for enough vehicles for the next or current day.

• How did your experience at UPG and in the Management department prepare you for your internship?

UPG definitely prepared me for this internship with all the topics that go into running a business and having a smaller class size to really gain knowledge on the topics shared by our professors.

How has your internship prepared you for a career?

It has helped me with customer service, preparing to run a business, time management/responsibilities, and most of all enjoying what you do and to make others happier when they leave.

What recommendations do you have for other students about doing an internship?

I recommend all of you to do an internship. It helps you prepare for your career path and prepares you for the real world coming ahead. Sometimes it is hard but from experience it helps you to become a better employee and have a marketable resume for your future. I wish everyone at UPG luck and work hard and never give up on your dreams.



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