

INTERNSHIP SPOTLIGHT

Alex Doran

Graduation Semester & Year: Spring 2023
Semester & Year of Internship: Fall 2021
Major: Information Technology
Minor: NA
Hobbies: Video Editing
Campus Activities: IT Club
Future Plans/Career Goals: Developer



Hometown: Greensburg, PA

**Provide photo of yourself if you would like by emailing it to: kms298@pitt.edu –may consider sending a photo of you at your internship site if you're permitted or if you do not want to include a photo you could use the company logo.

- **Internship (company/your title):**
Cloudcast Computing – IT Help Desk Intern
- **How did you find your internship?**
Through Kristen in career services.
- **What were your duties?**
Basic problem solving of computer related issues throughout. Providing and maintaining Chromebooks for the students as well.
- **How many hours per week were you at your internship site?**
Around 30 hours a week.
- **What did you enjoy most about your internship?**
I enjoyed the layback work environment and ease of the job.
- **What was the most difficult aspect of the internship?**
Encountering new issues that did not seem to have a clear solution.
- **How did your experience at UPG and in the IT department prepare you for your internship?**
The experience helped develop my problem-solving skills
- **How has your internship prepared you for a career?**
It has given me real world experience and insight into my potential field.
- **What recommendations do you have for other students about doing an internship?**
Try to give as much time as you can to the internship to develop your skills and repour with your employer.

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