

INTERNSHIP SPOTLIGHT

Gus Treichler



Graduation Semester & Year: Summer 2022

Semester & Year of Internship: Spring 2022

Major: Information Technology

Minor: Philosophy

Hometown: Pittsburgh, PA

Hobbies: Computers, Music, outdoor activities

Campus Activities: Hanging out with friends, food club

Future Plans/Career Goals: Entry level position in Pittsburgh, work up to something management oriented

- **Internship (company/your title):**
Pitt Greensburg Computing Services, Tech Help Desk Assistant
- **How did you find your internship?**
Career Services on campus
- **What were your duties?**
Provide general tech support to students and faculty (managing the desk, answering the phone, odd jobs that need done)
- **How many hours per week were you at your internship site?**
From 15-20 by the end of the semester (Had to increase them to meet capstone requirements).
- **What did you enjoy most about your internship?**
Variety of work, emblematic of what I will be doing with my future career.
- **What was the most difficult aspect of the internship?**
Providing customer service for people who have very little technological experience.
- **How did your experience at UPG and in the IT department prepare you for your internship?**
All four years of work and the relationships I've built with my professors were oriented towards doing an on-site internship for my capstone in order to graduate.
- **How has your internship prepared you for a career?**
Building customer service skills as well as learning the intricacies of internal IT processes.
- **What recommendations do you have for other students about doing an internship?**
Organize it with Career Services and your chosen supervisor sooner than I did. It will be far less stressful to get it set up that way...

Gus F Treichler *By checking this box (or initialing next to it) and emailing this document to the campus Internship Coordinator, I give permission to University of Pittsburgh Greensburg to utilize this document along with the photo provided in media publications such as the UPG website, campus bulletin boards, and additional media outlets.*

