INTERNSHIP SPOTLIGHT

Adriana Pence

Graduation Semester & Year: December 2022 **Semester & Year of Internship:** Summer 2022

Major: Healthcare Management

Minor: None

Hometown: Clarion, PA

Future Plans/Career Goals: Nursing Home Administrator



• Internship (company/your title):

- Company: Guardian Nursing Home and rehabilitation Center (Clarion PA)
- Title: Nursing Home Administrator Intern

• How did you find your internship?

- My family is very familiar with the Guardian company

What were your duties?

- I learned all the responsibilities it takes to oversee a nursing home. Some of my duties included: Getting and sending out mail, updating the facility's vaccination status, checking in visitors, employees, and volunteers, participating in Nursing Home Week events the Administrator and Activity Director prepared for the residents, prepared the building for their mock survey that was approaching, and much more!!

• How many hours per week were you at your internship site?

- I was at this facility for a month, and I did thirty hours per week.

What did you enjoy most about your internship?

- Meeting new people, working closely with the facility's Administrator, and getting to meet and work with all the residents in the building.

What was the most difficult aspect of the internship?

- Knowing that after my third week being there that I only had one left. I learned so much from this experience and knowing it was going to end was difficult after growing close to the staff and residents.

How did your experience at UPG and in the Healthcare Management department prepare you for your internship?

- My experience at UPG has taught me a lot about Healthcare Management. Between Ron Ott and Michael Pry I have so much knowledge that prepared me to take on this internship. While being at this internship, the Administrator I was interning with mentioned a lot of aspects of healthcare and what is involved with her role as an Administrator that has been mentioned many times in their courses.

How has your internship prepared you for a career?

- I feel like this internship has prepared me for my future career as a Nursing Home Administrator because the Administrator at this facility gave me a lot of hands-on experience to get involved with throughout my time

spent here. She also gave me lots of advice and a ton of valuable knowledge that will stick with me throughout my career. I'm so happy she was a part of my journey on becoming an Administrator.

• What recommendations do you have for other students about doing an internship?

- Don't be afraid to put yourself out there and get involved! This internship helped me out a bunch and I'm so glad to have had this experience!

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