INTERNSHIP SPOTLIGHT

Michael O’Malley

Graduation Semester & Year: Spring 2021
Semester & Year of Internship: Summer 2020
Major: Information Technology
Minor: Music
Hometown: Monroeville, PA
Hobbies: Music performance and recording
Campus Activities: Voice

Future Plans/Career Goals: Continue working at Apple Ross Park and North Allegheny School District to acquire as much experience as possible

- Internship (company/your title):
  North Allegheny School District – Tech Services/Field Technician Intern

- How did you find your internship?
  Coworker/friend from Apple Ross Park

- What were your duties?
  Imaging, troubleshooting, inventory management, and deploying of iPads, Windows Laptops, Macbooks, iMacs to multiple buildings and grade levels within the district. Replacing hundreds of monitors with new ones.

- How many hours per week were you at your internship site?
  40

- What did you enjoy most about your internship?
  Getting out of my comfort zone and learning to work as a team to work through less than ideal circumstances caused by COVID-19

- What was the most difficult aspect of the internship?
  Lifting hundreds of monitors and computers/warehouse work with palette jacks. In the end, it was physically rewarding.

- How did your experience at UPG and in the Information Technology Department prepare you for your internship?
  Provided a level of comfort and confidence with software and hardware

- How has your internship prepared you for a career?
  The internship taught me to work hard and to spread positivity. A healthy work environment breeds and enjoyable job. Working with technology is an important role that will only become more in demand across the country.

- What recommendations do you have for other students about doing an internship?
  Don’t be dead set on one company or one position. Any internship will give you a lot of experience or could show you why you may not like a certain position.
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