

INTERNSHIP SPOTLIGHT

Michael O'Malley



Graduation Semester & Year: Spring 2021

Semester & Year of Internship: Summer 2020

Major: Information Technology

Minor: Music

Hobbies: Music performance and recording

Campus Activities: Voice

Future Plans/Career Goals: Continue working at Apple Ross Park and North Allegheny School District to acquire as much experience as possible

Hometown: Monroeville, PA

- **Internship (company/your title):**

North Allegheny School District – Tech Services/Field Technician Intern

- **How did you find your internship?**

Coworker/friend from Apple Ross Park

- **What were your duties?**

Imaging, troubleshooting, inventory management, and deploying of iPads, Windows Laptops, Macbooks, iMacs to multiple buildings and grade levels within the district. Replacing hundreds of monitors with new ones.

- **How many hours per week were you at your internship site?**

40

- **What did you enjoy most about your internship?**

Getting out of my comfort zone and learning to work as a team to work through less than ideal circumstances caused by COVID-19

- **What was the most difficult aspect of the internship?**

Lifting hundreds of monitors and computers/warehouse work with palette jacks. In the end, it was physically rewarding.

- **How did your experience at UPG and in the Information Technology Department prepare you for your internship?**

Provided a level of comfort and confidence with software and hardware

- **How has your internship prepared you for a career?**

The internship taught me to work hard and to spread positivity. A healthy work environment breeds and enjoyable job. Working with technology is an important role that will only become more in demand across the country.

- **What recommendations do you have for other students about doing an internship?**

Don't be dead set on one company or one position. Any internship will give you a lot of experience or could show you why you may not like a certain position.

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